

Last Updated: July 1, 2021

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General Terms and Conditions for SORACOM Air Global Service

ARTICLE 1. GENERAL PROVISIONS

1.1 Application of General Terms and Conditions

These general terms and conditions as well as the specific regulations (collectively, the “**General Terms**”) govern the use of SORACOM Air Global Service. Prior to April 30th, 2020 (the “**Novation Date**”), SORACOM INTERNATIONAL, PTE. LTD., having its registered office at 80 Robinson Road #10-01A Singapore 068898, will provide the SORACOM Air Global Service to you according to the SORACOM Air Global Service agreement concluded under the General Terms (such agreement, the “**Agreement**”). With effect from the Novation Date, all rights, obligations and liabilities of SORACOM INTERNATIONAL, PTE. LTD. in respect of the SORACOM Air Global Service will be absolutely transferred to SORACOM CORPORATION, LTD, having its registered office at 16 Great Queen Street, Covent Garden, London, United Kingdom, WC2B 5AH, registered under company number 12311887, and it will provide the SORACOM Air Global Service to you according to the Agreement. SORACOM INTERNATIONAL, PTE. LTD. and SORACOM CORPORATION, LTD. will hereinafter be individually or collectively referred to as “**SORACOM.**”

1.2 Change of General Terms

SORACOM may change the General Terms from time to time. If SORACOM changes the General Terms, SORACOM will notify the Subscriber (defined below) of such change by announcing the change on the website of SORACOM or such other method as may be separately specified by SORACOM. If the Subscriber uses the SORACOM Air Global Service after such notice, the Subscriber shall be deemed to have consented to such change to the General Terms, SORACOM will apply the service fee and other service provision provided in such changed General Terms.

1.3 Definitions

The following terms when used in the General Terms shall have the meanings set forth below.

“**Electronic Communication Network**” shall mean the transmission line connecting the data transmission place and the data receiving place.

“**IMEI**” shall mean International Mobile Equipment Identifier.

“**SIM**” shall mean Subscriber Identity Module. For the purpose of calculating the Service Fee, each physical media (whether chip, card or other form) counts as one SIM, even if multiple ICCIDs or profiles are managed by a single physical media.

“**Telecommunications Facility**” shall mean the machine, equipment, transmission path or other electrical facilities for telecommunication.

“**Telecommunication Service**” shall mean relaying other’s communications with the use of Telecommunications Facilities, or providing Telecommunications Facilities to be used for others’ communications

“**VPG**” shall mean the virtual gateway which is the connection point set up by SORACOM for connecting the Electronic Communication Network relating to the private network, etc. connecting service.

ARTICLE 2. SERVICE

2.1 Service Content

SORACOM Air Global Service contains the following services.

| Subscription (plan) | Content |
|---------------------------|---|
| plan01s | It is suitable for IoT/M2M equipment. |
| plan01s - Low Data Volume | It is suitable for IoT/M2M equipment. It is especially suitable for small data usage. |
| plan01 | plan01 can be purchased in the USA and Japan. It is characterized by a wide coverage area. |
| plan01 - Low Data Volume | plan01 - Low Data Volume can be purchased in the USA and Japan. It is suitable for small data usage. |
| planX1 | planX1 is an “Additional Subscription”, which can be used in combination with plan01s, and it can be used only in Japan. |
| planX2 | planX2 is an “Additional Subscription”, which can be used in combination with plan01s, and it can be used only in Japan. This plan covers 5G. |
| planP1 | planP1 is an “Additional Subscription”, which can be used in combination with plan01s, and it primarily covers the APAC region. |
| plan-NA1-package | plan-NA1-package is a package plan that includes a basic charge and a metered charge in a bundle. Available in the U.S. and Canada only. |

| Subscription (Speed Class) | Content |
|-------------------------------|--|
| s1 class | Data Transmission Service that adjusts the outgoing and incoming transmission speed between the terminal and SORACOM so that the transmission is symmetrical |

2.2 Service Area

(a) SORACOM shall provide the SORACOM Air Global Service within the area designated on the web site of SORACOM (the “**Service Area**”), provided, that, the Service Area may be different if stated otherwise as specified by SORACOM separately. However, within the Service Area, you may not use the SORACOM Air Global Service in places where transmissions are difficult to send or receive.

(b) The parties of this Agreement acknowledge that there may be countries or locations within which SORACOM may be restricted from providing the SORACOM Air Global Service due to applicable laws, regulations, decisions, rules or orders (“Restrictions”). During the Term, SORACOM will use reasonable efforts to monitor whether there are any such Restrictions. SORACOM may in its sole discretion and at any time, suspend, discontinue, limit, or modify the SORACOM Air Global Service or impose additional requirements on the provision of the SORACOM Air Global Service, as may be reasonably required to comply with any such Restrictions.

(c) In no event will SORACOM be required to provide the SORACOM Air Global Service in countries or locations, or in a manner that would be in violation of the Restrictions and its failure to provide the SORACOM Air Global Service due to the Restrictions will not be deemed to be a breach of its obligations under this Agreement.

(d) In the event that any Restriction, or any change in applicable law, regulation, decision, rule or order materially or adversely affects the delivery of the SORACOM Air Global Service (including the economic viability thereof), SORACOM will notify Subscribers in writing and the parties will negotiate in good faith regarding changes to this Agreement. If the parties cannot reach agreement within 30 days after notification from SORACOM requesting renegotiation, SORACOM may terminate the Agreement upon 30 days' written notice to the Subscriber.

ARTICLE 3.

EXECUTION OF AGREEMENT

3.1 Method of Application

Applicants for the SORACOM Air Global Service (each such applicant, an “**Applicant**”) shall apply for the SORACOM Air Global Service via the on-line sign-up in accordance with the procedure specified by SORACOM after the Applicant agrees to the General Terms (such application, the “**Application**”).

3.2 Acceptance of Application

(a) SORACOM may request the Applicant to submit information necessary for SORACOM to determine whether the Applicant may have failed to make any payment that the Applicant is responsible to pay in relation to the SORACOM Air Global Service. In such case, the Applicant shall promptly submit such information in writing.

(b) SORACOM will consent to the Application, except if SORACOM determines that:

- (i) there is an undue risk that the Applicant may breach the General Terms;
- (ii) provision of the SORACOM Air Global Service to the Applicant carries an undue risk of damage the confidence or profit of SORACOM or other Subscriber (defined in Section 3.3);
- (iii) provision of the SORACOM Air Global Service to the Applicant carries an undue risk of harm to the intellectual property rights, property rights and other rights of SORACOM or a third party;
- (iv) the Applicant damages the relationship of mutual trust between the Applicant and SORACOM, or the Applicant or representative thereof is an Anti-Social Force (defined in Section 20.4) ;
- (v) the Applicant falls under any of the items of Section 5.1(c) below;
- (vi) SORACOM has terminated the agreement between SORACOM and the Applicant;
- (vii) the Applicant provides any false information to SORACOM;

- (viii) the Applicant designates an unavailable credit card as the method of payment; or
- (ix) the Applicant does not intend to use the SORACOM Air Global Service appropriately.

(c) Notwithstanding Section 3.2(b), if SORACOM has no capacity in the communication network, SORACOM may postpone or refuse the Application.

3.3 Effectuation of Agreement

The Agreement shall become effective between the Applicant and SORACOM as of the date that SORACOM consents to the Application in accordance with Section 3.2 (the “**Effective Date**”, and after Effective Date the Applicant shall be referred to as the “**Subscriber**”).

3.4 Subscriber ID

(a) SORACOM will provide the Subscriber with a Subscriber identification number (the “**Subscriber ID**”), provided, that, the provision of such Subscriber ID does not guarantee that the Subscriber will have continuous use of the SORACOM Air Global Service.

(b) If there are unavoidable reasons (including but not limited to technical reasons) which impact on the conduct of SORACOM’s business in such a way that change of the Subscriber ID is required, SORACOM may change the Subscriber ID.

3.5 Account

(a) The Subscriber shall make an account that has an effective e-mail address to use the SORACOM Air Global Service (the “**SORACOM Account**”). The Subscriber may make only one SORACOM account per e-mail address, unless otherwise expressly provided in the General Terms.

(b) SORACOM will provide the Subscriber with a Log-in ID (the “**Log-in ID**”) and a Log-in password (the “**Log-in Password**”) to log into the system to use the SORACOM Account provided by SORACOM.

(c) The Subscriber shall manage and protect the Log-in ID and Log-in Password at the Subscriber’s own responsibility, and shall not lend, transfer, or license the Log-in ID and Log-in Password to any third party and shall not use the Log-in ID and Log-in Password for the profit of any third party. The Subscriber shall notify SORACOM immediately in the following cases:

- (i) The Subscriber discovers or learns of unauthorized use of the SORACOM Account by a third party or the risk of such unauthorized use; or
- (ii) The Subscriber loses information regarding the SORACOM Account (including but not limited to the Log-in ID or Log-in Password), or such information is stolen by any third party.

(d) The Subscriber is responsible for any event arising from the use of the Subscriber’s own SORACOM Account, whether unauthorized use or misuse by the Subscriber, Subscriber’s officer, Subscriber’s employee, or third party, and SORACOM shall not bear any responsibility in relation to such matters. If SORACOM suffers any damage arising from such use of the SORACOM Account, the Subscriber shall compensate SORACOM for such damage.

ARTICLE 4.
CHANGE OF SUBSCRIBER'S NAME

4.1 Notification of Change of Subscriber's Name

(a) If the Subscriber changes its name, domicile or residence (for a corporation, its name, location of its principal office, or name of its representative), e-mail address, the billing address, or credit card and any information submitted to SORACOM, or the Subscriber plans to change such information, the Subscriber shall promptly notify SORACOM of the change.

(b) If the Subscriber notifies SORACOM of a change pursuant to Section 4.1(a), SORACOM may require the Subscriber to submit documents evidencing the change.

(c) If the Subscriber does not notify SORACOM of any changes required under Section 4.1(a), if SORACOM sends a notice to the domicile or residence (for a corporation, location of its principal office) or e-mail address submitted by the Subscriber, such notice shall be deemed delivered to the Subscriber.

4.2 Assignment or Transfer of Agreement

(a) The Subscriber shall not assign, transfer, sublicense or provide as collateral, or otherwise dispose of the right to receive the SORACOM Air Global Service or the SORACOM System (defined in Section 12.1) under the Agreement. However, only in the case that SORACOM Air Global Service channel is in "Ready" status in the SORACOM System, the Subscriber may assign the right to receive the SORACOM Air Global Service using such channel to third party who holds a SORACOM Account by prescribed operation via the SORACOM Console (defined below). In this case, such third party shall succeed to the status of the Subscriber under this Agreement (including the obligations of the Subscriber) and the Subscriber shall be jointly and severally liable for the obligations of such third party under the Agreement with such third party.

(b) Notwithstanding Section 4.2(a), if the Subscriber dies, if the successor-at-law of such Subscriber (if plural successor-at-law exist, the successor-at-law who notifies SORACOM first) notifies SORACOM pursuant to the procedure specified by SORACOM separately, such successor-at-law may succeed to the right to receive the SORACOM Air Global Service (limited as specified by SORACOM separately) pursuant to this Agreement. In this case, such successor-at-law shall succeed to the status of the deceased Subscriber under this Agreement (including the obligations of the deceased Subscriber).

(c) SORACOM may assign and transfer rights and obligations under this Agreement without Subscriber's consent (i) in connection with a merger, acquisition or sale of all or part of SORACOM's assets, or (ii) to any affiliate or as part of a corporate reorganization; and effective upon such assignment or transfer, the assignee/transferee is deemed substituted for SORACOM as a party to this Agreement and SORACOM is fully released from all of its obligations and duties to perform under this Agreement. Subject to the foregoing, this Agreement will be binding upon, and inure to the benefit of the parties and their respective permitted successors and assigns.

ARTICLE 5.
USE RESTRICTION

5.1 Use Restriction

(a) If a natural disaster, incident or any other emergency situation occurs or is likely to occur, SORACOM may restrict the use of the SORACOM Air Global Service by the Subscriber in order to give priority to communications whose content are necessary for the prevention of or relief

from calamities, for the securing of transportation, communications or electric power supply, the maintenance of public order or any other public interest.

(b) If SORACOM detects any significant and/or continuous signal or transmission using a communication procedure or application which occupies the communication band used by SORACOM, SORACOM may control the transmission rate and traffic of such signal or transmission by controlling the communication band allocated to such signal or transmission.

(c) SORACOM may suspend or limit the use of the SORACOM Air Global Service by the Subscriber, if:

- (i) the Subscriber delays in performing or fails to perform any payment obligation or any other obligation under the Agreement;
- (ii) the Subscriber gives a false information to SORACOM;
- (iii) SORACOM deems that the Subscriber violates Section 13.1 below;
- (iv) the Subscriber falls under any of the items of Section 3.2;
- (v) the credit card account designated by the Subscriber is invalid, unavailable or cannot be used or recognized; or

5.2 Disconnection of Transmission

(a) If any of the following events occur, SORACOM may disconnect the Session with respect to SORACOM Air Global Service transmissions.

- (i) If SORACOM deems the Session (meaning the state of the Subscriber channel which can perform data transmissions, the same shall apply hereinafter) has been data communication enabled for more than 7 days;
- (ii) If SORACOM deems excess data communication has been performed in the same Session;
- (iii) If SORACOM detects any errors in the terminal device connected to the Subscriber channel;
- (iv) If SORACOM deems there is a risk of disturbances in smooth provision of SORACOM Air Global Service; or
- (v) If SORACOM receives a suspension order for radio wave transmission from a supervisory authority.

5.3 Suspension of Use of Service

Upon the Subscriber's request, SORACOM shall suspend (meaning preventing the Subscriber ID from being temporarily available without diverting such Subscriber ID to a third party) provision of the SORACOM Air Global Service to such Subscriber, provided that the period of such suspension shall not be longer than 1(one) year, and SORACOM shall not bear responsibility to secure, maintain or provide any information (including but not limited to the SORACOM Account of such Subscriber) after one (1) year from the starting day of such suspension.

5.4 Suspension of Service

- (a) SORACOM may suspend provision of the SORACOM Air Global Service if:
 - (i) there are unavoidable reasons requiring maintenance or construction of SORACOM's Telecommunications Facility or system;
 - (ii) a telecommunication carrier suspends provision of telecommunication services to SORACOM;
 - (iii) a cloud service provider suspends provision of cloud services to SORACOM; or
 - (iv) SORACOM changes the Subscriber ID under Section 3.4(b).

(b) If SORACOM suspends the provision of the SORACOM Air Global Service according to Section 5.4(a), SORACOM will announce such suspension on SORACOM's website in advance except in cases of urgent necessity.

5.5 Discontinuation of Service

If there are unavoidable reasons (including but not limited to technical reasons), SORACOM may discontinue provision of the SORACOM Air Global Service in whole or part.

ARTICLE 6. TERMINATION OF THIS AGREEMENT

6.1 Termination by Subscriber

(a) The Subscriber may terminate this Agreement by giving notification to SORACOM according to the method specified by SORACOM separately. In this case, such termination shall take effect on the date specified by SORACOM beforehand or on the date designated by the Subscriber in such notification, whichever is later.

(b) Notwithstanding the preceding paragraph, if the SORACOM Air Global Service becomes unavailable in accordance with Section 5.1, 5.2, or 5.4, the Subscriber may terminate this Agreement by giving notification to SORACOM according to the method specified by SORACOM separately on the date designated by the Subscriber in such notification.

(c) SORACOM shall calculate any outstanding balance between SORACOM and the Subscriber at the time of termination and charge any differential amount.

6.2 Termination by SORACOM

(a) SORACOM may terminate the Agreement in the following situations, in which case SORACOM will give the Subscriber reasonable notice of such termination.

- (i) SORACOM has suspended or restricted use of the SORACOM Air Global Service to the Subscriber under Section 5.1 and the cause of such suspension or restriction has not been resolved by the Subscriber;
- (ii) any of the items of Section 5.1 apply and SORACOM deems such fact seriously impedes performance of SORACOM's business;
- (iii) a telecommunication carrier terminates the agreement between SORACOM and the telecommunication carrier regarding the provision

to SORACOM of telecommunication services; or

- (iv) a cloud provider terminates the agreement between SORACOM and the cloud provider regarding provision to SORACOM of cloud services.

(b) If the SORACOM Air Global Service is discontinued according to Section 5.5, the Agreement is terminated on the date of such discontinuation.

(c) SORACOM shall calculate any outstanding balance between SORACOM and the Subscriber at the time of termination and charge any differential amount.

ARTICLE 7. RESPONSIBILITY

7.1 Confidentiality

After the Application, SORACOM and the Subscriber (before execution of the Agreement, the Applicant, hereinafter the same shall apply in this Section) shall keep confidential the other party's technical, management and any other non-public information acquired from other party, and shall not use such information except for provision or use of the SORACOM Air Global Service; provided, however, that SORACOM and the Subscriber may disclose such other party's information to the extent necessary to comply with any law or direction, regulation or order of a court, supervisory authority or any other public institution authorized to regulate SORACOM or the Subscriber. Even if SORACOM and the Applicant do not enter into the Agreement, or the Agreement is ended by termination or any other reason, this Section shall survive.

7.2 Maintenance of Confidence

In using the SORACOM Air Global Service, the Subscriber shall not act in any way to lose the confidence of SORACOM.

7.3 Notification of Necessary Information

(a) If an event listed in Section 14.5 (ii) through (vi) occurs, the Subscriber shall promptly notify SORACOM of such fact in writing.

(b) SORACOM may require the Subscriber to submit information necessary for SORACOM to determine whether the Subscriber may have failed to make any payment that the Subscriber is responsible to pay in relation to the SORACOM Air Global Service. In this case, Section 3.2 shall apply *mutatis mutandis*.

(c) SORACOM shall promptly notify the Subscriber if any of the following occurs.

- (i) suspension or discontinuation of SORACOM's telecommunication business;
- (ii) cancellation of registration or filing, etc. necessary for SORACOM's telecommunications business by supervisory authority;
- (iii) restriction of the SORACOM Air Global Service under to ARTICLE V;
- (iv) change, extension or removal of the Telecommunications Facility which may affect the condition of the SORACOM Air Global Service; or

- (v) dissolution of SORACOM.

ARTICLE 8.

PROVISION BY SUBSCRIBER

8.1 Precondition of Providing

If the Subscriber registers for the SORACOM Partner Space (meaning the program which SORACOM provide via the website of SORACOM as the SORACOM Partner Space), concludes any agreement specified by SORACOM and performs any other procedure specified by SORACOM, the Subscriber may provide telecommunication services based on the SORACOM Air Global Service to third parties as the Subscriber's own service (such third party, the "**Subscriber's Customer**"). In such case, the Subscriber shall bear all responsibility in relation to such service provided by the Subscriber. The Subscriber is responsible for the Subscriber's Customer's compliance with the term and conditions of the Agreement and any breach of the Agreement by the Subscriber's Customer shall be deemed as a breach by the Subscriber thereof. The Subscriber shall obtain and hold all necessary permits and authorizations to provide telecommunication services and comply with all applicable laws and regulations.

8.2 Report of Number of Subscriber's Customer

Upon SORACOM's request, the Subscriber shall report to SORACOM the number of contracts that the Subscriber has concluded with Subscriber's Customers with respect to any telecommunication service based on the SORACOM Air Global Service in accordance with the method specified by SORACOM.

8.3 Use of Trademark

In the case that the Subscriber provides a telecommunication service to an Subscriber's Customer pursuant to Section 8.1, if the Subscriber desires to use SORACOM's trademark, the Subscriber shall obtain SORACOM's consent in writing to do so before using SORACOM's trademark, and shall comply with any other conditions relating to the use of SORACOM's trademark specified by SORACOM separately.

8.4 Identity Verification

In the case that the Subscriber provides telecommunication services to any Subscriber's Customers pursuant to Section 8.1, the Subscriber is responsible for performing and shall perform personal identification of Subscriber's Customer. SORACOM shall not bear any responsibility in relation to dealing with such matters.

8.5 Explanation of Service Condition

(a) The Subscriber is responsible for explaining and shall explain to Subscriber's Customers all conditions, etc. with respect to such telecommunication service. SORACOM shall not bear any responsibility in relation to such explanation.

(b) In the case that the Subscriber provides telecommunication services to any Subscriber's Customers pursuant to Section 8.1, the Subscriber is responsible for dealing and shall deal with all inquiries about the communication charge or service contents, request of repair or recovery and any complaints from the Subscriber's Customer or any other third party. SORACOM shall not bear any responsibility in relation to dealing with such matters.

ARTICLE 9.

TRANSFER OF SIM

9.1 Transfer of SIM

(a) SORACOM shall transfer the SIM (it does not matter whether it is a plug-in type or an embedded type) to the Subscriber, and the Subscriber may use such SIM and/or lend such SIM to the Subscriber's Customer. However, the number of SIM transferred to the Subscriber shall be one SIM per SORACOM Air Global Service channel.

(b) If there are unavoidable reasons (including but not limited to technical reasons) which impact on the conduct of SORACOM's business in such a way that change of the SIM is required, SORACOM may change the SIM which SORACOM transfers to the Subscriber after notification to the Subscriber that such change is required. In such case, the Subscriber may lend the changed SIM to the Subscriber's Customer at the Subscriber's own responsibility.

(c) The Subscriber shall comply and ensure the Subscriber's Customer complies with the management obligations and any other obligation that the network provider imposes on SORACOM with respect to the SIM which SORACOM transfers to the Subscriber. The Subscriber shall bear the costs of any and all damages, if any, arising from insufficient management or misuse, etc. by the Subscriber and/or the Subscriber's Customer. SORACOM shall not bear any responsibility in relation to such insufficient management or misuse.

9.2 Change of SIM

(a) The Subscriber to whom the SIM is transferred by SORACOM shall promptly return the SIM to SORACOM at the place and according to the method separately designated by SORACOM for replacement of the SIM, if:

- (i) SORACOM changes the SIM according to Section 9.1(b);or
- (ii) SORACOM changes the Subscriber ID according to Section 3.4(b).

(b) If the Subscriber does not return the SIM according Section 9.2(a), the Subscriber and the Subscriber's Customer shall not use SORACOM Air Global Service thereafter.

ARTICLE 10.

TERMINAL DEVICE

10.1 Terminal Device

The Subscriber shall use the terminal device in compliance with the technical standards established by the applicable laws and regulations equivalent to the Federal Communications Commission (FCC) rules or the CE Marking (CE Mark) for Radio Telecommunications Equipment, and supported by SORACOM Air Global Service.

ARTICLE 11.

TELECOMMUNICATION

11.1 Measurement of Amount of Data

(a) With respect to the SORACOM Air Global Service, SORACOM will charge the Subscriber for the amount of data transmitted between the Subscriber channel and SORACOM, and

measure the amount of such data by SORACOM's or SORACOM's designee's equipment. If the data (excluding any data separately specified by SORACOM, if any) does not reach the communication recipient (if the data is sent to a mutual connection point, such mutual connection point is deemed as the communication recipient) due to a fault in the communication channel or any grounds not attributable to the sender or recipient, such data shall be excluded from the amount of data measured for determining the amount to be charged.

(b) SORACOM will measure the number of the SMS communications by using SORACOM's equipment.

(c) SORACOM will measure the number of the USSD communications by using SORACOM's equipment.

(d) With respect to the SORACOM Beam Service, SORACOM will charge the Subscriber for the number of requests between SORACOM and the Subscriber channel, and between SORACOM and the destination designated by the Subscriber, and measure the number of such requests by using SORACOM's equipment. Even if the data (excluding the data separately specified by SORACOM, if any) does not reach the communication recipient due to a fault in the communication channel or any grounds not attributable to the sender or recipient, such data shall be included in the number of requests to be charged.

(e) With respect to the SORACOM Funnel Service, SORACOM will charge the Subscriber for the number of requests between SORACOM and the destination designated by the Subscriber, and measure the number of such requests by using SORACOM's equipment. Even if the data (excluding the data separately specified by SORACOM, if any) does not reach the communication recipient due to a fault in the communication line or any grounds not attributable to the sender or recipient, such data shall be included in the number of requests to be charged.

(f) With respect to the SORACOM Funk Service, SORACOM will charge the Subscriber for the number of requests between SORACOM and the destination designated by the Subscriber, and measure the number of such requests by using SORACOM's equipment. Even if the data (excluding the data separately specified by SORACOM, if any) does not reach the communication recipient due to a fault in the communication line or any grounds not attributable to the sender or recipient, such data shall be included in the number of requests to be charged.

(g) With respect to the SORACOM Harvest Service, SORACOM will charge the Subscriber for the number of requests between SORACOM and the destination designated by the Subscriber, and measure the number of such requests by using SORACOM's equipment.

(h) With respect to the SORACOM Krypton Service, SORACOM will charge the Subscriber for the number of requests between SORACOM and the destination designated by the Subscriber, and measure the number of such requests by using SORACOM's equipment. Even if the data (excluding the data separately specified by SORACOM, if any) does not reach the communication recipient due to a fault in the communication line or any grounds not attributable to the sender or recipient, such data shall be included in the number of requests to be charged.

ARTICLE 12.

USE OF SORACOM SYSTEM

12.1 Providing SORACOM System

SORACOM shall provide the Subscriber with a console system (the “**SORACOM System**”) for the SORACOM Air Global Service through the SORACOM Web site (the “**SORACOM Site**”).

12.2 Connecting to SORACOM Site

If the Subscriber connects to the SORACOM Site, the Subscriber shall connect at its own expense and responsibility. Even if the connection is interrupted by failure of the telecommunication network or wireless LAN, SORACOM shall not bear any responsibility for such failure or any damages arising from such failure.

12.3 Use Conditions for SORACOM System

(a) The Subscriber shall use the SORACOM System only for use the SORACOM Air Global Service in the normal way and in compliance with laws and regulations, as well as by using the due care of a prudent manager.

(b) SORACOM may change the information provided by the SORACOM Site (the “**SORACOM Information**”) and any other contents of the SORACOM Site without prior notification to the Subscriber. If such change is material, as determined by SORACOM, SORACOM shall notify the Subscriber beforehand.

ARTICLE 13. PROHIBITED ACTS

13.1 Prohibited Acts

In addition to any other provision of the General Terms, the Subscriber shall not:

- (i) use the terminal device in any way that is not in compliance with the technical standards established by the applicable laws and regulations equivalent to the Federal Communications Commission (FCC) rules or the CE Marking (CE Mark) for Radio Telecommunications Equipment;
- (ii) use the terminal device not supported by SORACOM Air Global Services (including, but not limited to using terminal devices connecting by radio access technology other than that specified on Soracom Site for each subscription);
- (iii) perform any act prohibited by the telecommunication carrier(s);
- (iv) perform any act (including but limited to prohibition of data transmission to another country or prohibition of permanent roaming) prohibited by the applicable laws and regulations in the countries where the Subscriber uses SORACOM Air Global Services;
- (v) subject the apparatus or system for the SORACOM Air Global Service to excessive data loads by generating continuous traffic exceeding the limits specified by SORACOM separately;
- (vi) use the SORACOM Air Global Service for child prostitution, viewing or acquiring child pornography or sending nuisance e-mail or any other purpose that SORACOM regards as inappropriate;
- (vii) assign, transfer, sublet or provide as collateral, or otherwise dispose of all or part of SORACOM Information;
- (viii) reproduce all or part of SORACOM Information for the use of third

party

- (ix) let a third party (excluding Subscriber's Customers) use SORACOM System and SORACOM Information;
- (x) modify or tamper with SORACOM Information;
- (xi) use SORACOM Information for any product or service provided by a third party;
- (xii) use SORACOM Information for any product or service that infringes on SORACOM's or any third party's intellectual property rights;
- (xiii) file application of intellectual property rights based on the SORACOM Information;
- (xiv) attack the storage server of SORACOM Information by using unauthorized access or a computer virus;
- (xv) reverse engineer, decompile, reverse assemble or otherwise analyze the SORACOM System; or
- (xvi) let a third party perform any of the respective acts of the preceding paragraph (xv).

ARTICLE 14. SERVICE FEE

14.1 Service Fee

The service fee for use of the SORACOM Air Global Service consists of the basic fee, data usage fee, additional function fee and any other procedure fees (the "**Service Fee**"). The rate and the method of calculation of the Service Fee shall be as provided in Schedule 1.

14.2 Payment Obligation

(a) The Subscriber shall bear the obligation to pay the Service Fee to SORACOM from the day when SORACOM starts to provide the Subscriber with the telecommunication channel pursuant to this Agreement.

(b) In the case that the Subscriber receives any additional service from SORACOM, the Subscriber shall bear the obligation to pay the fee to SORACOM pursuant to Schedule 1 from the day when SORACOM starts to provide the Subscriber with such additional service.

(c) After SORACOM commences providing the Subscriber with the telecommunication channel pursuant to this Agreement, even if the Subscriber cannot use the SORACOM Air Global Service, or does not use the SORACOM Air Global Service according to Section 5.3, 5.4, or 5.1(c), the Subscriber shall bear the obligation to pay the basic fee and additional function fee to SORACOM.

14.3 Method of Payment

The Subscriber shall pay the Service Fee and any other fees to be paid to SORACOM under this Agreement according to the method specified by SORACOM by the day designated by SORACOM.

14.4 Interest for Delay

If the Subscriber does not pay the Service Fee or any other payment (excluding interest for delay) under the Agreement by the due date of payment, the Subscriber shall, with respect to the period commencing from the day immediately after the due date of payment to the before day when the payment is made, pay the amount of money obtained by multiplying the such unpaid amount by 14.6% per annum (prorated on the basis of a 365-day year).

14.5 Acceleration

If any of the following events occur, the Service Fee and any other payment to be made under the Agreement shall become due and payable, and in such case the Subscriber shall pay such payment to SORACOM immediately. Unless the following event is resolved, upon request of SORACOM, the Subscriber shall immediately perform the above payment obligations.

- (i) If SORACOM deems that the Subscriber is insolvent;
- (ii) If a procedure of bankruptcy, company reorganization, civil rehabilitation and other insolvency procedure based on laws and regulations is commenced against the Subscriber;
- (iii) If a bill or check issued by the Subscriber is dishonored;
- (iv) If an order or notice of provisional attachment, provisional disposition, provisional disposition for provisional registration, preservative attachment, attachment, compulsory execution, preservative disposition, petition of auction sale or disposition for nonpayment of tax and public charges has been issued with respect to the assets owned by the Subscriber;
- (v) If a supervisory authority cancels the registration or notification necessary for Subscriber's telecommunications business;
- (vi) If the Subscriber discontinues the whole of its telecommunication business;
- (vii) If the Subscriber is ceases to exist; or
- (viii) If any event that significantly impedes the Subscriber' business occurs.

ARTICLE 15. MAINTENANCE

15.1 Repair or Recovery

(a) If the telecommunication equipment or system installed by SORACOM breaks down or is lost, SORACOM shall repair or replace such equipment or system promptly. Provided, however, that SORACOM has no obligation to perform such repair or replacement within 24 hours.

(b) If SORACOM repairs or replaces the telecommunication equipment or system installed by SORACOM, SORACOM may change the Subscriber ID.

(c) If the customer reports an error, and it turns out that there are no mistakes in SORACOM's systems or network or service, or the fault lies in the customer equipment or internal networks under, the customer is required to cover SORACOM's expenses related to such error detection.

ARTICLE 16.

INTELLECTUAL PROPERTY

16.1 Intellectual Property

The patent, utility model right, design right, copyright, knowhow and any other intellectual property, and the data of the demonstration experiment and any other data related to the SORACOM Air Global Service, the SORACOM System, the SORACOM Information or the accessorial services thereof (including, but not limited to the Additional Functions prescribed in Article 21. The same shall apply hereinafter) belong to SORACOM. Nothing in this Agreement or the disclosure of information to the Subscriber by SORACOM in relation to the SORACOM Air Global Service, the SORACOM System or the accessorial services thereof shall be construed, by implication, estoppel or otherwise in any sense, as a license, granting or transferring SORACOM's patent, utility model right, design right, copyright, knowhow or any other intellectual property to the Subscriber or any other third party.

ARTICLE 17.

DISCLAIMER OF WARRANTIES

17.1 Disclaimer of Warranties

THE SUBSCRIBER AGREES THAT THE SORACOM AIR GLOBAL SERVICE, THE SORACOM SYSTEM AND THE ACCESSORIAL SERVICES THEREOF PROVIDED ACCORDING TO THIS AGREEMENT SHALL BE PROVIDED ON AN "AS-IS" BASIS. TO THE EXTENT PERMITTED BY LAW, SORACOM DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS OR IMPLIED, WITH RESPECT TO THE SORACOM AIR GLOBAL SERVICE, THE SORACOM SYSTEM OR THE ACCESSORIAL SERVICES THEREOF, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF QUALITY, CONSISTENCY OF SERVICE, NON-MISTAKE, NON- INFRINGEMENT OF THIRD PARTY'S RIGHT, FITNESS FOR ANY PARTICULAR PURPOSE.

ARTICLE 18.

INDEMNIFICATION

18.1 Indemnification

SORACOM and the Subscriber shall, except as otherwise provided, indemnify the other party for all damages as a result of its own breach of the General Terms.

18.2 Limitation of Liability

(a) If the SORACOM Air Global Service, the SORACOM System, the SORACOM Information or the accessorial services thereof become unavailable due to any cause imputable to a third party (including but not limited to telecommunication carrier(s) or cloud provider(s)), SORACOM shall not bear any responsibility in relation to such matter.

(b) If the SORACOM Air Global Service becomes completely unavailable due to a cause imputable to SORACOM for a period of 24 hours or longer (the “**Unavailable Time**”) commencing from the time when SORACOM recognizes the SORACOM Air Global Service has reached such status, upon the Subscriber’s request, SORACOM shall reduce the Service Fee according to the number of days obtained by dividing the Unavailable Time by 24 (rounding down decimals) from the Service Fee charged to such Subscriber, provided that, if the Subscriber does not request within three months after the date on which the Subscriber becomes aware of such Unavailable Time, SORACOM deems that such Subscriber waives the right to request such reduction.

(c) In any case where SORACOM is liable to compensate the Subscriber for damage, SORACOM’s liability shall not exceed the Service Fee of the month of in which the day falls when such damage occurs, and in no event shall SORACOM have any liability to the subscriber under or in connection with this agreement for:

- (i) loss of actual or anticipated income or profits;
- (ii) loss of goodwill or reputation;
- (iii) loss of anticipated cost savings;
- (iv) loss of data; or
- (v) any indirect or consequential loss or damage of any kind howsoever arising and whether caused by tort (including negligence), breach of contract or otherwise, whether or not such loss or damage is foreseeable, foreseen or known.

(d) Notwithstanding the provisions of the preceding paragraph, if the SORACOM Air Global Service becomes unavailable due to a cause imputable to telecommunication carrier or cloud provider, SORACOM will compensate the Subscriber for damage (limited to actual and ordinary damage, and excluding lost profit and indirect damages) up to the amount received from such telecommunication carrier or cloud provider as compensation for such damage.

(e) SORACOM shall not bear any responsibility for lost profits arising out of the use of the SORACOM Air Global Service, costs incurred in relation to repair of any fault, request to repair any fault, or dealing with any inquiry in relation to any fault in the SORACOM Air Global Service, or any complaints from the Subscriber’s Customer or any other third party. The Subscriber shall not in any circumstance claim such lost profits or costs against SORACOM.

(f) In the case where the Telecommunications Facility or system is repaired or recovered, there is a possibility that information stored in the Telecommunications Facility or system may be altered or lost. SORACOM shall not bear any responsibility for damages arising from such alteration or loss, provided, that, this shall not apply to any damage arising from SORACOM’s willful misconduct or gross negligence.

ARTICLE 19.

PROCESSING OF PERSONAL DATA

(a) SORACOM collects and processes personal data about the Subscriber, including name, e-mail, IP-address as well data on data uses and billing data in order to provide SORACOM’s service and for billing purposes.

(b) By entering into this Agreement with SORACOM you explicitly consent to SORACOM processing personal data about you.

(c) SORACOM will specify the policy for processing Subscribers' personal information (the "**Privacy Policy**"), and post the Privacy Policy on SORACOM's website.

ARTICLE 20. MISCELLANEOUS

20.1 Posting this Agreement

SORACOM will post the latest General Terms on SORACOM's website.

20.2 Force Majeure

No delay, failure or default in performance of any obligations in this Agreement shall constitute a breach of this Agreement, to the extent that such failure to perform, delay or default arises out of a cause beyond the control of and without the negligence of the party otherwise chargeable with failure, delay or default, including but not limited to action or inaction of governmental, civil or military authorities, fire, strike, lockouts or other labor dispute, flood, war, riots, earthquake, natural disaster, breakdown of public common carrier or communications facilities; computer malfunction.

20.3 Notification of Information for Telecommunication Carrier

If the Subscriber sends an SMS, and the telecommunication carrier which owns or operates the telecommunication line on which the SMS transmission was sent deems sending such SMS a prohibited act upon the request by such telecommunication carrier's user, the Subscriber agrees that such telecommunication carrier may notify SORACOM and other telecommunication carriers of such Subscriber's Subscriber ID, such SMS time of receipt, content of such SMS and any other information related to such SMS that the telecommunication carrier sees fit.

20.4 Terminating and rejecting relations with Anti-social Forces

Subscriber acknowledges and agrees that, since SORACOM affiliates are Japanese companies, SORACOM must comply with the relevant rules, regulations and standards which purport to eliminate any relationship with "Anti-Social Forces" (meaning violent gangs, yakuza, mafia or other violent, blackmailing, or intimidatory groups or people who for political, religious or other ideological or economic purposes engage in anti-social activities or behavior including, but not limited to "Organized Crime Groups" or "Organized Crime Group Members" (as respectively defined in Article 2, items (ii) and (vi) of the Prevention of Unjust Acts by Organized Crime Group Members Act of Japan. The same shall apply hereafter.). As a part of such compliance, Subscriber shall ensure that at all times it and its officers, employees and any shareholders in the Subscriber:

- (i) do not and will not have any relationship or connection with any Anti-Social Forces;
- (ii) are not and will not become involved in any financial dealings with or provide any financial assistance to any Anti-Social Forces for any reason whatsoever; and/or
- (iii) (do not and will not employ, hire or otherwise engage any person who is a member of any Anti-Social Force or appoint such person to

any directorship or officer position.

20.5 Severability

If any provision in this Agreement is found to be invalid or unenforceable, then the meaning of such provision shall be construed, to the extent feasible, so as to render the provision enforceable, and if not feasible.

20.6 Dispute Resolution

Any dispute arising out of or in connection with this Agreement, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration in London by the London Court of International Arbitration (“**LCIA**”). LCIA will apply the rules in force when the application for arbitration is submitted. SORACOM and the Subscriber will appoint 1 arbitrator each. LCIA will appoint 1 additional arbitrator who will be chairman of the arbitration tribunal. If either SORACOM or the Subscriber fails to appoint an arbitrator no later than 30 days after submitting an application for arbitration or receiving notice of arbitration, LCIA will also appoint that arbitrator. The arbitration proceedings will take place in London, the United Kingdom, and the language of the proceedings will be English.

20.7 Governing law

The General Terms and the Agreement shall be governed by and interpreted in accordance with the laws of England and Wales. However, the conflict of laws rules must be disregarded to the extent that such rules are non-mandatory.

ARTICLE 21. ADDITIONAL FUNCTIONS

21.1 General Principle

(a) Only in the cases expressly stated in Section 18.2 shall SORACOM indemnify the Subscriber for damages regarding the additional services and functions described in this ARTICLE 21 (“**Additional Functions**”) subject to Section 18.2. SORACOM shall not bear any responsibility in relation to changed or missing telecommunication content, system malfunction or any dispute between the Subscriber and any third party.

(b) The Subscriber shall use the Additional Functions described in this ARTICLE 21 according to the method of use and other service provision conditions posted by SORACOM on the SORACOM Site.

21.2 SORACOM Beam Service

(c) “**SORACOM Beam Service**” shall mean the service to encrypt the telecommunication and change the data destination from SORACOM to the destination designated by the Subscriber according to Subscriber’s request.

(d) In the case that the Subscriber uses the SORACOM Air Global Service, the Subscriber may use the SORACOM Beam Service.

21.3 Custom DNS Function

The Subscriber may use the SORACOM Air Global Service to connect to Subscriber's own DNS server (such service, the "**Custom DNS Function**").

21.4 Metadata Service Function

(a) The Subscriber may use the SORACOM Air Global Service to acquire the IMEI of the terminal using the SORACOM Air Global Service and acquire and update information of the usage status of such terminal for the SORACOM Air Global Service (such service, the "**Metadata Service Function**").

(b) Before using the Metadata Service Function, the Subscriber shall obtain Subscriber's Customer's consent to do so.

21.5 Terminal Data Acquisition Function

(a) The Subscriber may use the SORACOM Air Global Service to acquire the IMEI of the terminal using the SORACOM Air Global Service and information regarding the in-range base station(s) of such terminal, and to enable only specified device to telecommunicate (such service, the "**Terminal Data Acquisition Function**").

(b) Before using the Terminal Data Acquisition Function, the Subscriber shall obtain Subscriber's Customer's consent to do so.

(c) SORACOM makes no warranties or guarantees as to the integrity of the IMEI and the information regarding the in-range base station(s) acquired through the Terminal Data Acquisition Function. SORACOM will provide the Subscriber with the IMEI and the information regarding the in-range base station(s) acquired through the telecommunication line.

21.6 CHAP Authentication Function

The Subscriber may use the SORACOM Air Global Service to set independently CHAP ID / Password (such service, the "**CHAP Authentication Function**").

21.7 Private Network Services

(a) The Subscriber may use the Private Network Services (a generic term used to refer to SORACOM Canal Service, SORACOM Direct Service, SORACOM Door Service, VPG Type-E Service, VPG Type-F Service, SORACOM Gate Service and SORACOM Junction Service) in combination with the SORACOM Air Global Service. In such case, the Subscriber shall enter into the agreement specified by SORACOM regarding the Private Network Services.

(b) The Subscriber shall use the SORACOM Canal Service according to the method of use and other service provision conditions (including but not limited to the general terms and conditions regarding the Private Network Service) posted by SORACOM on the SORACOM Site.

21.8 SORACOM Endorse Service

(a) "**SORACOM Endorse Service**" shall mean the service to provide the Subscriber with the authentication information of the terminal using the SORACOM Air Global if the Subscriber requests such information.

(b) In the case that the Subscriber uses the SORACOM Air Global Service, the Subscriber may use the SORACOM Endorse Service.

(c) Before using the SORACOM Endorse Service, the Subscriber shall obtain Subscriber's Customer's consent to do so.

21.9 SORACOM Funnel Service

(a) “**SORACOM Funnel Service**” shall mean the service to change the data destination from SORACOM to the address on a cloud account designated by the Subscriber if the Subscriber requests SORACOM make such change to the data destination.

(b) In the case that the Subscriber uses the SORACOM Air Global Service, the Subscriber may use the SORACOM Funnel Service.

21.10 SORACOM Funk Service

(a) “**SORACOM Funk Service**” shall mean the service that links the IoT device to the cloud function designated by the Subscriber.

(b) In the case that the Subscriber uses the SORACOM Air Global Service, the Subscriber may use the SORACOM Funk Service.

21.11 SORACOM Harvest Service

(a) The Subscriber may use the SORACOM Harvest Service in combination with the SORACOM Air Global Service. In such case, the Subscriber shall enter into the agreement specified by SORACOM regarding the SORACOM Air Harvest option.

(b) The Subscriber shall use the SORACOM Harvest Service according to the method of use and other service provision conditions (including but not limited to the general terms and conditions regarding the logging service) posted by SORACOM on the SORACOM web site.

21.12 SORACOM Inventory Service

(a) The Subscriber may use the SORACOM Inventory Service in combination with the SORACOM Air Global Service. In such case, the Subscriber shall enter into the agreement specified by SORACOM regarding the SORACOM Inventory.

(b) The Subscriber shall use the SORACOM Inventory Service according to the method of use and other service provision conditions (including but not limited to the general terms and conditions regarding the logging service) posted by SORACOM on the SORACOM web site.

21.13 SORACOM Krypton Service

(a) “**SORACOM Krypton Service**” shall mean the service to support secure provisioning based on SIM authentication.

(b) In the case that the Subscriber uses the SORACOM Air Global Service, the Subscriber may use the SORACOM Krypton Service.

21.14 SORACOM Lagoon Service

(a) The Subscriber may use the SORACOM Lagoon Service in combination with the SORACOM Air Global Service. In such case, the Subscriber shall enter into the agreement specified by SORACOM regarding the SORACOM Lagoon.

(b) The Subscriber shall use the SORACOM Lagoon Service according to the method of use and other service provision conditions (including but not limited to the general terms and conditions regarding the dashboard and data visualization service) posted by SORACOM on the SORACOM web site.

21.15 SORACOM Napter Service

“**SORACOM Napter Service**” shall mean the service that enables remote access to the terminal using the SORACOM Air Global upon request from the Subscriber.

(a) In the case that the Subscriber uses the SORACOM Air Global Service, the Subscriber may use the SORACOM Napter Service.

(b) Before using the SORACOM Napter Service, the Subscriber shall obtain Subscriber’s Customer’s consent to do so.

21.16 SORACOM Orbit Service

The Subscriber may use, in combination with the SORACOM Air Global Service, the SORACOM Orbit Service, which allows Subscriber to run data processing programs on the communication path between the device and the cloud server. In such case, the Subscriber shall enter into the agreement specified by SORACOM regarding the SORACOM Orbit Service.

21.17 Audit Logs

The Subscriber may use, in combination with the SORACOM Air Global Service, the Audit Logs, which allows Subscriber to check the history of logins and API calls.

21.18 SORACOM Peek for SIM

The Subscriber may use, in combination with the SORACOM Air Global Service, SORACOM Peek for SIM, which allows Subscriber to capture IP packets for each SIM when the device is communicating.

21.19 Device Ping

The Subscriber may use, in combination with the SORACOM Air Global Service, the Device Ping, which helps Subscriber to check communication to its devices.

21.20 Connectivity Diagnostics

The Subscriber may use, in combination with the SORACOM Air Global Service, the Connectivity Diagnostics, which allows Subscriber to check communication usage, Session status etc.

21.21 Coupon

(a) The Subscriber may pay the Service Fee by purchasing or receiving the amount of money frames which the Subscriber can use SORACOM Air Global Service (such money frames, the “**Coupon**”) and registering such Coupon on the SORACOM System instead of the payment pursuant to 14.3

(b) The Subscriber may register up to two Coupons monthly.

(c) SORACOM will apply the Coupon on a monthly basis. The Free Tier will take precedence over the Coupon.

(d) The Subscriber may confirm the application record of the Coupon on the SORACOM System.

(e) The Subscriber shall not assign the Coupon after the Subscriber registers the Coupon through the SORACOM System.

(f) SORACOM will not refund, convert into money and reissue the Coupon for any reasons.

Service Fee

General Provisions

- (a) SORACOM will calculate the Service Fee for each period from 0:00 (UTC) on the first day of every month to 23:59 (UTC) on the last day of the every month.
- (b) SORACOM will calculate the Service Fee charged per day for the period from 0:00 am (UTC) each day to 23:59 (UTC) on the next day.
- (c) If the period when the Subscriber starts a telecommunication or session is different from the period when the Subscriber finishes such telecommunication or session, SORACOM may calculate the fee to be charged by a method specified by SORACOM separately.
- (d) Notwithstanding the provisions of the preceding paragraph, if SORACOM determines it necessary in its sole discretion, SORACOM may calculate the Service Fee based on a different period.
- (e) SORACOM will round up fractions less than 0.01USD resulting from the Service Fee calculation.
- (f) If the monthly Service Fee is less than 0.5USD or there are unavoidable reasons which impact on the conduct of SORACOM's business, SORACOM may require the Subscriber to pay an amount as the Service Fee that equals the sum of more than two months total of Service Fees on or before the day designated by SORACOM. If the monthly Service Fee is less than 0.5USD, SORACOM may round up fractions less than 0.5USD.
- (g) The Service Fee charged by SORACOM does not include any taxes, duties or other government charges.

1. Basic Fee

(1) Fee

The Basic Fee means a fee Subscriber shall pay regardless of how much data it has consumed.

per one SIM

| Subscription (plan) | Basic Fee per day |
|---------------------|-------------------|
| plan01s | 0.06USD |

per one SIM

| Subscription (plan) | Basic Fee per month |
|---------------------------|---------------------|
| plan01s - Low Data Volume | 0.4USD |

The charges for the Service apply on a monthly basis. For “plan01s” and “plan01s- Low Data Volume” (“plan01s-LDV”), the Basic Fee will be charged when the SORACOM System status is “Active” or “Inactive”. Even if a “plan01s - LDV” is launched after the first day of a month, then the monthly price for that “plan01s - LDV” will not be prorated. If a “plan01s - LDV” is terminated before the end of a month, then the full amount of the monthly charge will be charged.

per one SIM

| Subscription (plan) | Basic Fee per day |
|---------------------|-------------------|
| plan01 | 0.06USD |

per one SIM

| Subscription (plan) | Basic Fee per month |
|--------------------------|---------------------|
| plan01 - Low Data Volume | 0.4USD |

The charges for the Service apply on a monthly basis. For “plan01 and “plan01 - Low Data Volume”, the Basic Fee will be charged when the status of a SIM in the SORACOM System is “Active”, “Inactive” or “Suspended”. If a plan01 - Low Data Volume is launched after the first day of a month, then the monthly price for that plan01 - Low Data Volume will not be prorated. If a plan01 - Low Data Volume is terminated before the end of a month, then the full amount of monthly charge will be charged.

- Additional Subscription

Subscriber can add the following Subscriptions (plans) as an Additional Subscription to plan01s (referred to as “Primary Subscription” for the purpose of this Section). However, once an Additional Subscription is added, the Subscriber cannot terminate only that Additional Subscription. If the Subscriber terminates the Additional Subscription, he or she must terminate it with the Primary Subscription, plan01s.

per one SIM

| Subscription (plan) | Basic Fee per month |
|------------------------|---------------------|
| planX1 | 1.8USD |
| planX2 | 1.8USD |
| planP1 | 1.8USD |

Once the status of an Additional Subscription becomes “ready” in the SORACOM System, the Subscriber shall pay above Basic Fee for Additional Subscription regardless of subsequent status or volume. When Subscriber has an Additional Subscription, the Basic Fee of the Primary Subscription to which the Additional Subscription is added will be waived.

If, before the status becomes “ready,” status of “instock,” or “shipped” in the SORACOM System exceeds one year in total, a contract renewal fee of 1.8USD will be charged at the time the status exceeds one year, and every year thereafter, until the status is changed to a status other than “ready,” “suspended” or “standby.”

(2) Discount

(a) Volume Discount

SORACOM will apply the following Basic Fee only for plan01s according to the number of SIMs which the SORACOM Air Global Service channel is in “active” status in the SORACOM System.

per one SIM

| the number of SIMs | Basic Fee per day |
|-----------------------|-------------------|
| 101～ | 0.05USD |

SORACOM will apply the following Basic Fee only for plan01 according to the number of SIMs which the SORACOM Air Global Service channel is in “active” status in the SORACOM System.

per one SIM

| the number of SIMs | Basic Fee per day |
|-----------------------|-------------------|
| 101～500 | 0.05USD |
| 501～1,000 | 0.033USD |

(b) Status Discount

SORACOM will apply the following Basic Fee (the “**Status Discount**”) according to the status of the SORACOM Air Global Service channel in the SORACOM System.

per one SIM

| the status of the SORACOM Air Global Service channel (plan01s / plan01s - Low Data Volume) | Basic Fee per day |
|---|-------------------|
| ready | Free |
| suspended | Free |
| standby | Free |

If “ready”, “suspended” or “standby” status in the SORACOM System exceeds one year, a contract renewal fee of 1.8USD will be charged at the time the status exceeds one year, and every year thereafter, until the status is changed to a status other than "ready," "suspended" or "standby."

When the Subscriber performs data communication in the case that SORACOM Air Global Service channel is in “ready” or “standby” status in the SORACOM System, such status becomes “active”, and after that the Status Discount will not be applied.

| per one SIM | |
|--|-------------------|
| the status of the SORACOM Air Global Service channel (plan01) | Basic Fee per day |
| ready | Free |
| suspended | 0.03USD |

If “ready” status exceeds one year without interruption, such status becomes “active”, and after that the “ready” Status Discount is not applied.

When the Subscriber performs data communication in the case that SORACOM Air Global Service channel is in “ready” status in the SORACOM System, such status becomes “active”, and after that the Status Discount is not applied.

When the Subscriber fails to make the Service Fee in the case that SORACOM Air Global Service channel is in “suspended” status in the SORACOM System, such status becomes the status separately designated by SORACOM, and after that the Status Discount is not applied. Even the Subscriber pays the Service Fee, in order to change such status “suspended”, the Subscriber shall pay the Suspend Fee provided in Section 4 of this Schedule 1.

| per one SIM | |
|--|---------------------|
| the status of the SORACOM Air Global Service channel (plan01 - Low Data Volume) | Basic Fee per month |
| ready | Free |
| suspended | (Same as plan01) |

If “ready” status exceeds one year without interruption, such status becomes “active”, and after that the “ready” Status Discount is not applied.

When the Subscriber performs data communication in the case that SORACOM Air Global Service channel is in “ready” status in the SORACOM System, such status becomes “active”, and after that the Status Discount is not applied.

When the Subscriber fails to make the Service Fee in the case that SORACOM Air Global Service channel is in “suspended” status in the SORACOM System, such status becomes the status separately designated by SORACOM, and after that the Status Discount is not applied. Even the Subscriber pays the Service Fee, in order to change such status “suspended”, the Subscriber shall pay the Suspend Fee provided in Section 4 of this Schedule 1.

2. Data Usage Fee

(1) Fee

SORACOM will apply the following fee for the amount of data measured pursuant to Section 11.1 and the following country that the Subscriber performs data communication.

- plan01s

| | | per one SIM |
|----------------------------------|------------------------------|--------------|
| Country | Data Usage Fee per 1MB (USD) | Billing unit |
| Albania | 0.05 | 100kb |
| Andorra | 5 | 100kb |
| Anguilla | 4 | 100kb |
| Antigua and Barbuda | 2 | 100kb |
| Argentina | 0.12 | 100kb |
| Armenia | 0.15 | 100kb |
| Aruba | 2 | 100kb |
| Australia | 0.05 | 100kb |
| Austria | 0.02 | 1kb |
| Azerbaijan | 0.15 | 100kb |
| Bahrain | 0.5 | 100kb |
| Barbados | 2 | 100kb |
| Belarus | 0.05 | 100kb |
| Belgium | 0.02 | 1kb |
| Belize | 0.5 | 100kb |
| Bermuda | 2 | 100kb |
| Bolivia | 0.3 | 100kb |
| Bosnia & Herzegovina | 0.15 | 100kb |
| Brazil | 0.5 | 100kb |
| British Virgin Islands | 2 | 100kb |
| Bulgaria | 0.02 | 1kb |
| Cambodia | 0.2 | 100kb |
| Canada | 0.073 | 100kb |
| Cape Verde | 2 | 100kb |
| Cayman Islands | 2 | 100kb |
| Chile | 0.073 | 100kb |
| China | 0.2 | 100kb |
| Colombia | 0.15 | 100kb |
| Costa Rica | 0.2 | 100kb |
| Croatia | 0.02 | 1kb |
| Curacao | 1 | 100kb |
| Cyprus | 0.05 | 1kb |
| Czech Republic | 0.037 | 1kb |
| Democratic Republic of the Congo | 0.5 | 100kb |
| Denmark | 0.02 | 1kb |
| Dominica | 2 | 100kb |
| Dominican Republic | 0.5 | 100kb |
| Ecuador | 0.15 | 100kb |
| Egypt | 0.3 | 100kb |
| El Salvador | 0.2 | 100kb |
| Estonia | 0.05 | 1kb |
| Faroe Islands | 0.05 | 100kb |
| Fiji | 0.3 | 100kb |
| Finland | 0.05 | 1kb |
| France | 0.02 | 1kb |
| French Guiana | 0.3 | 100kb |
| Georgia | 0.3 | 100kb |
| Germany | 0.02 | 1kb |

| | | |
|---------------|-------|-------|
| Ghana | 2 | 100kb |
| Gibraltar | 0.05 | 100kb |
| Greece | 0.02 | 1kb |
| Greenland | 0.3 | 100kb |
| Grenada | 2 | 100kb |
| Guadeloupe | 0.3 | 100kb |
| Guatemala | 0.2 | 100kb |
| Guernsey | 0.5 | 100kb |
| Haiti | 3 | 100kb |
| Honduras | 0.5 | 100kb |
| Hong Kong | 0.15 | 100kb |
| Hungary | 0.02 | 1kb |
| Iceland | 0.037 | 100kb |
| India | 0.15 | 100kb |
| Indonesia | 0.5 | 100kb |
| Iran | 0.05 | 100kb |
| Iraq | 0.5 | 100kb |
| Ireland | 0.02 | 1kb |
| Isle of Man | 0.05 | 1kb |
| Israel | 0.037 | 100kb |
| Italy | 0.02 | 1kb |
| Jamaica | 2 | 100kb |
| Japan | 0.2 | 100kb |
| Jersey | 0.3 | 100kb |
| Jordan | 0.5 | 100kb |
| Kazakhstan | 0.15 | 100kb |
| Kenya | 1 | 100kb |
| Kosovo | 0.12 | 100kb |
| Kuwait | 0.15 | 100kb |
| Kyrgyzstan | 0.15 | 100kb |
| Latvia | 0.05 | 1kb |
| Lebanon | 5 | 100kb |
| Liechtenstein | 0.02 | 100kb |
| Lithuania | 0.05 | 1kb |
| Luxembourg | 0.02 | 1kb |
| Macau | 0.3 | 100kb |
| Macedonia | 0.12 | 100kb |
| Madagascar | 1 | 100kb |
| Malaysia | 0.15 | 100kb |
| Malta | 0.02 | 1kb |
| Martinique | 0.3 | 100kb |
| Mauritius | 2 | 100kb |
| Mexico | 0.2 | 100kb |
| Moldova | 0.15 | 100kb |
| Monaco | 2 | 100kb |
| Mongolia | 0.5 | 100kb |
| Montenegro | 0.05 | 100kb |
| Morocco | 0.5 | 100kb |
| Mozambique | 0.5 | 100kb |
| Myanmar | 2 | 100kb |
| Netherlands | 0.02 | 1kb |

| | | |
|--------------------------|-------|-------|
| New Zealand | 0.12 | 100kb |
| Nicaragua | 0.2 | 100kb |
| Nigeria | 2 | 100kb |
| Norway | 0.05 | 100kb |
| Oman | 2 | 100kb |
| Pakistan | 0.080 | 100kb |
| Panama | 0.073 | 100kb |
| Paraguay | 0.073 | 100kb |
| Peru | 0.15 | 100kb |
| Philippines | 0.073 | 100kb |
| Poland | 0.02 | 1kb |
| Portugal | 0.05 | 1kb |
| Puerto Rico | 0.15 | 100kb |
| Qatar | 0.5 | 100kb |
| Romania | 0.02 | 1kb |
| Russia | 0.15 | 100kb |
| Saudi Arabia | 0.15 | 100kb |
| Serbia | 0.05 | 100kb |
| Seychelles | 4 | 100kb |
| Singapore | 0.2 | 100kb |
| Slovakia | 0.037 | 1kb |
| Slovenia | 0.05 | 1kb |
| South Africa | 0.037 | 100kb |
| South Korea | 0.15 | 100kb |
| Spain | 0.02 | 1kb |
| Sri Lanka | 0.3 | 100kb |
| St. Barthelemy | 0.3 | 100kb |
| St. Kitts & Nevis | 2 | 100kb |
| St. Lucia | 2 | 100kb |
| St. Martin | 0.3 | 100kb |
| St. Vincent & Grenadines | 2 | 100kb |
| Sudan | 1 | 100kb |
| Sweden | 0.02 | 1kb |
| Switzerland | 0.12 | 100kb |
| Taiwan | 0.15 | 100kb |
| Tajikistan | 0.15 | 100kb |
| Tanzania | 2 | 100kb |
| Thailand | 0.15 | 100kb |
| Tunisia | 2 | 100kb |
| Turkey | 0.15 | 100kb |
| Turks and Caicos Islands | 4 | 100kb |
| Ukraine | 0.15 | 100kb |
| United Arab Emirates | 0.5 | 100kb |
| United Kingdom | 0.02 | 1kb |
| United States | 0.073 | 100kb |
| US Virgin Islands | 0.073 | 100kb |
| Uzbekistan | 5 | 100kb |
| Vietnam | 1 | 100kb |

- plan01s – Low Data Volume

| | | per one SIM |
|----------------------|------------------------------|--------------|
| Country | Data Usage Fee per 1MB (USD) | Billing unit |
| Albania | 0.5 | 100kb |
| Argentina | 0.5 | 100kb |
| Armenia | 0.5 | 100kb |
| Australia | 0.5 | 100kb |
| Austria | 0.5 | 1kb |
| Azerbaijan | 0.5 | 100kb |
| Belarus | 0.5 | 100kb |
| Belgium | 0.5 | 1kb |
| Bosnia & Herzegovina | 0.5 | 100kb |
| Bulgaria | 0.5 | 1kb |
| Cambodia | 0.5 | 100kb |
| Canada | 0.5 | 100kb |
| Chile | 0.5 | 100kb |
| China | 0.5 | 100kb |
| Colombia | 0.5 | 100kb |
| Costa Rica | 0.5 | 100kb |
| Croatia | 0.5 | 1kb |
| Cyprus | 0.5 | 1kb |
| Czech Republic | 0.5 | 1kb |
| Denmark | 0.5 | 1kb |
| Ecuador | 0.5 | 100kb |
| El Salvador | 0.5 | 100kb |
| Estonia | 0.5 | 1kb |
| Faroe Islands | 0.5 | 100kb |
| Finland | 0.5 | 1kb |
| France | 0.5 | 1kb |
| Germany | 0.5 | 1kb |
| Gibraltar | 0.5 | 100kb |
| Greece | 0.5 | 1kb |
| Guatemala | 0.5 | 100kb |
| Hong Kong | 0.5 | 100kb |
| Hungary | 0.5 | 1kb |
| Iceland | 0.5 | 100kb |
| India | 0.5 | 100kb |
| Iran | 0.5 | 100kb |
| Ireland | 0.5 | 1kb |
| Isle of Man | 0.5 | 1kb |
| Israel | 0.5 | 100kb |
| Italy | 0.5 | 1kb |
| Japan | 0.5 | 100kb |
| Kazakhstan | 0.5 | 100kb |
| Kosovo | 0.5 | 100kb |
| Kuwait | 0.5 | 100kb |
| Kyrgyzstan | 0.5 | 100kb |
| Latvia | 0.5 | 1kb |
| Liechtenstein | 0.5 | 100kb |
| Lithuania | 0.5 | 1kb |
| Luxembourg | 0.5 | 1kb |
| Macedonia | 0.5 | 100kb |

| | | |
|-------------------|-----|-------|
| Malaysia | 0.5 | 100kb |
| Malta | 0.5 | 1kb |
| Mexico | 0.5 | 100kb |
| Moldova | 0.5 | 100kb |
| Montenegro | 0.5 | 100kb |
| Netherlands | 0.5 | 1kb |
| New Zealand | 0.5 | 100kb |
| Nicaragua | 0.5 | 100kb |
| Norway | 0.5 | 100kb |
| Pakistan | 0.5 | 100kb |
| Panama | 0.5 | 100kb |
| Paraguay | 0.5 | 100kb |
| Peru | 0.5 | 100kb |
| Philippines | 0.5 | 100kb |
| Poland | 0.5 | 1kb |
| Portugal | 0.5 | 1kb |
| Puerto Rico | 0.5 | 100kb |
| Romania | 0.5 | 100kb |
| Russia | 0.5 | 100kb |
| Saudi Arabia | 0.5 | 100kb |
| Serbia | 0.5 | 100kb |
| Singapore | 0.5 | 100kb |
| Slovakia | 0.5 | 1kb |
| Slovenia | 0.5 | 1kb |
| South Africa | 0.5 | 100kb |
| South Korea | 0.5 | 100kb |
| Spain | 0.5 | 1kb |
| Sweden | 0.5 | 1kb |
| Switzerland | 0.5 | 100kb |
| Taiwan | 0.5 | 100kb |
| Tajikistan | 0.5 | 100kb |
| Thailand | 0.5 | 100kb |
| Turkey | 0.5 | 100kb |
| Ukraine | 0.5 | 100kb |
| United Kingdom | 0.5 | 1kb |
| United States | 0.5 | 100kb |
| US Virgin Islands | 0.5 | 100kb |

- plan01

| Country | Data Usage Fee per 1MB (USD) | per one SIM |
|----------------------|------------------------------|--------------|
| | | Billing unit |
| Albania | 0.12 | 100kb |
| Armenia | 0.5 | 100kb |
| Australia | 0.2 | 100kb |
| Austria | 0.12 | 1kb |
| Belarus | 0.12 | 100kb |
| Belgium | 0.12 | 1kb |
| Bosnia & Herzegovina | 2 | 100kb |
| Brazil | 0.5 | 100kb |

| | | |
|----------------|------|-------|
| Bulgaria | 0.12 | 1kb |
| Cambodia | 2 | 100kb |
| Canada | 0.2 | 100kb |
| Cape Verde | 2 | 100kb |
| Chile | 0.2 | 100kb |
| China | 0.2 | 100kb |
| Colombia | 0.2 | 100kb |
| Croatia | 0.12 | 1kb |
| Czech Republic | 0.12 | 1kb |
| Denmark | 0.12 | 1kb |
| Egypt | 0.5 | 100kb |
| Estonia | 0.12 | 1kb |
| Finland | 0.12 | 1kb |
| France | 0.08 | 1kb |
| French Guiana | 0.5 | 100kb |
| Germany | 0.08 | 1kb |
| Gibraltar | 0.12 | 100kb |
| Greece | 0.12 | 1kb |
| Hong Kong | 0.2 | 100kb |
| Hungary | 0.12 | 1kb |
| Iceland | 0.12 | 100kb |
| India | 0.5 | 100kb |
| Indonesia | 0.5 | 100kb |
| Iraq | 0.5 | 100kb |
| Ireland | 0.12 | 1kb |
| Israel | 0.12 | 100kb |
| Italy | 0.08 | 1kb |
| Japan | 0.2 | 100kb |
| Jersey | 0.5 | 100kb |
| Jordan | 0.5 | 100kb |
| Kenya | 1 | 100kb |
| Kosovo | 0.12 | 100kb |
| Kyrgyzstan | 0.5 | 100kb |
| Kuwait | 0.5 | 100kb |
| Latvia | 0.12 | 1kb |
| Liechtenstein | 0.12 | 100kb |
| Lithuania | 0.12 | 1kb |
| Luxembourg | 0.12 | 1kb |
| Macedonia | 0.12 | 100kb |
| Madagascar | 1 | 100kb |
| Malaysia | 0.2 | 100kb |
| Malta | 0.2 | 1kb |
| Martinique | 0.5 | 100kb |
| Mexico | 0.5 | 100kb |
| Montenegro | 0.2 | 100kb |
| Myanmar | 2 | 100kb |
| Netherlands | 0.12 | 1kb |
| New Zealand | 0.12 | 100kb |
| Nigeria | 2 | 100kb |
| Norway | 0.12 | 100kb |
| Panama | 0.2 | 100kb |

| | | |
|----------------------|------|-------|
| Peru | 0.2 | 100kb |
| Poland | 0.12 | 1kb |
| Portugal | 0.12 | 1kb |
| Puerto Rico | 0.2 | 100kb |
| Russia | 2 | 100kb |
| Saudi Arabia | 0.2 | 100kb |
| Serbia | 0.2 | 100kb |
| Seychelles | 2 | 100kb |
| Singapore | 0.2 | 100kb |
| Slovakia | 0.12 | 1kb |
| Slovenia | 0.12 | 1kb |
| South Africa | 0.5 | 100kb |
| South Korea | 0.2 | 100kb |
| Spain | 0.08 | 1kb |
| Sri Lanka | 1 | 100kb |
| St. Barthelemy | 0.5 | 100kb |
| St. Martin | 0.5 | 100kb |
| Sweden | 0.12 | 1kb |
| Switzerland | 0.12 | 100kb |
| Taiwan | 0.2 | 100kb |
| Tanzania | 2 | 100kb |
| Thailand | 0.2 | 100kb |
| Turkey | 0.12 | 100kb |
| Ukraine | 0.2 | 100kb |
| United Arab Emirates | 0.5 | 100kb |
| United Kingdom | 0.08 | 1kb |
| United States | 0.08 | 100kb |
| Vietnam | 2 | 100kb |

- plan01 - Low Data Volume

| Country | Data Usage Fee per 1MB (USD) | per one SIM |
|----------------|------------------------------|--------------|
| | | Billing unit |
| Albania | 0.5 | 100kb |
| Argentina | 0.5 | 100kb |
| Australia | 0.5 | 100kb |
| Austria | 0.5 | 1kb |
| Belarus | 0.5 | 100kb |
| Belgium | 0.5 | 1kb |
| Bulgaria | 0.5 | 1kb |
| Cambodia | 0.5 | 100kb |
| Canada | 0.5 | 100kb |
| Chile | 0.5 | 100kb |
| China | 0.5 | 100kb |
| Colombia | 0.5 | 100kb |
| Costa Rica | 0.5 | 100kb |
| Croatia | 0.5 | 1kb |
| Cyprus | 0.5 | 1kb |
| Czech Republic | 0.5 | 1kb |
| Denmark | 0.5 | 1kb |
| Ecuador | 0.5 | 100kb |

| | | |
|---------------|-----|-------|
| El Salvador | 0.5 | 100kb |
| Estonia | 0.5 | 1kb |
| Faroe Islands | 0.5 | 100kb |
| Finland | 0.5 | 1kb |
| France | 0.5 | 1kb |
| Germany | 0.5 | 1kb |
| Gibraltar | 0.5 | 100kb |
| Greece | 0.5 | 1kb |
| Guatemala | 0.5 | 100kb |
| Hong Kong | 0.5 | 100kb |
| Hungary | 0.5 | 1kb |
| Iceland | 0.5 | 100kb |
| Ireland | 0.5 | 1kb |
| Isle of Man | 0.5 | 1kb |
| Israel | 0.5 | 100kb |
| Italy | 0.5 | 1kb |
| Japan | 0.5 | 100kb |
| Kosovo | 0.5 | 100kb |
| Latvia | 0.5 | 1kb |
| Liechtenstein | 0.5 | 100kb |
| Lithuania | 0.5 | 1kb |
| Luxembourg | 0.5 | 1kb |
| Macedonia | 0.5 | 100kb |
| Malaysia | 0.5 | 100kb |
| Malta | 0.5 | 1kb |
| Mexico | 0.5 | 100kb |
| Montenegro | 0.5 | 100kb |
| Netherlands | 0.5 | 1kb |
| New Zealand | 0.5 | 100kb |
| Nicaragua | 0.5 | 100kb |
| Norway | 0.5 | 100kb |
| Panama | 0.5 | 100kb |
| Paraguay | 0.5 | 100kb |
| Peru | 0.5 | 100kb |
| Philippines | 0.5 | 100kb |
| Poland | 0.5 | 1kb |
| Portugal | 0.5 | 1kb |
| Puerto Rico | 0.5 | 100kb |
| Romania | 0.5 | 100kb |
| Russia | 0.5 | 100kb |
| Saudi Arabia | 0.5 | 100kb |
| Serbia | 0.5 | 100kb |
| Singapore | 0.5 | 100kb |
| Slovakia | 0.5 | 1kb |
| Slovenia | 0.5 | 1kb |
| South Africa | 0.5 | 100kb |
| South Korea | 0.5 | 100kb |
| Spain | 0.5 | 1kb |
| Sweden | 0.5 | 1kb |
| Switzerland | 0.5 | 100kb |
| Taiwan | 0.5 | 100kb |

| | | |
|----------------|-----|-------|
| Thailand | 0.5 | 100kb |
| Turkey | 0.5 | 100kb |
| Ukraine | 0.5 | 100kb |
| United Kingdom | 0.5 | 1kb |
| United States | 0.5 | 100kb |

- planX1

per one SIM

| Country | Data Usage Fee per 1MB (USD) | Billing unit |
|---------|------------------------------|--------------|
| Japan | 0.02 | 100kb |

- planX2

per one SIM

| Country | Data Usage Fee per 1MB (USD) | Billing unit |
|---------|------------------------------|--------------|
| Japan | 0.01 | 100kb |

- planP1

per one SIM

| Country | Data Usage Fee per 1MB (USD) | Billing unit |
|----------------|------------------------------|--------------|
| Australia | 0.037 | 100kb |
| Bangladesh | 0.05 | 100kb |
| Cambodia | 0.02 | 100kb |
| China Mainland | 0.05 | 100kb |
| Hong Kong | 0.02 | 100kb |
| India | 0.037 | 100kb |
| Indonesia | 0.02 | 100kb |
| Japan | 0.05 | 100kb |
| Laos | 0.02 | 100kb |
| Macau | 0.02 | 100kb |
| Myanmar | 0.02 | 100kb |
| New Zealand | 0.05 | 100kb |
| Philippines | 0.073 | 100kb |
| Singapore | 0.02 | 100kb |
| South Korea | 0.037 | 100kb |
| Sri Lanka | 0.02 | 100kb |
| Taiwan | 0.02 | 100kb |
| Thailand | 0.037 | 100kb |
| Vietnam | 0.037 | 100kb |

The amount of data measured pursuant to Section 11.1 less than 1KB/100KB is round up to 1KB/100KB.

(2) Discount

SORACOM will apply the following fee for the amount of data measured pursuant to Section 11.1 and the following country that the Subscriber performs data communication, but

does NOT apply to plan 01, plan01 - Low Data Volume, plan01s - Low Data Volume. The amount of data shall be calculated individually for each country.

| Country | per one SIM | | |
|--|------------------------------------|-------------------------------------|-------------------------|
| | the portion over 250MB below 500MB | the portion over 500MB below 1000MB | the portion over 1000MB |
| | Data Usage Fee per 1MB (USD) | | |
| Canada / United States / US Virgin Islands | 0.057 | 0.053 | 0.047 |

The discount is applied step by step according to the total amount of data communication used by the same operator.

The amount of data communication to be calculated for discount is calculated by rounding the data communication usage of each country of plan01s by charging country and summing up the usage amount on a monthly basis.

SORACOM will apply the following fee for the amount of data measured pursuant to Section 11.1 and the following country that the Subscriber performs data communication, but does not apply to plan01 - Low Data Volume. The amount of data shall be calculated individually for each country.

- plan01

| Country | per one SIM | |
|----------------------|------------------------------------|------------------------|
| | the portion over 100GB below 250GB | the portion over 250GB |
| | Data Usage Fee per 1MB (USD) | |
| Albania | 0.11 | 0.1 |
| Armenia | 0.45 | 0.4 |
| Australia | 0.19 | 0.18 |
| Austria | 0.11 | 0.1 |
| Belarus | 0.11 | 0.1 |
| Belgium | 0.11 | 0.1 |
| Bosnia & Herzegovina | 1.9 | 1.8 |
| Brazil | 0.45 | 0.4 |
| Bulgaria | 0.11 | 0.1 |
| Cambodia | 1.9 | 1.8 |
| Canada | 0.19 | 0.18 |
| Cape Verde | 1.9 | 1.8 |
| Chile | 0.19 | 0.18 |
| China | 0.19 | 0.18 |
| Colombia | 0.19 | 0.18 |
| Croatia | 0.11 | 0.1 |
| Czech Republic | 0.11 | 0.1 |
| Denmark | 0.11 | 0.1 |
| Egypt | 0.45 | 0.4 |
| Estonia | 0.11 | 0.1 |

| | | |
|---------------|------|------|
| Finland | 0.11 | 0.1 |
| France | 0.07 | 0.06 |
| French Guiana | 0.45 | 0.4 |
| Germany | 0.07 | 0.06 |
| Gibraltar | 0.11 | 0.1 |
| Greece | 0.11 | 0.1 |
| Hong Kong | 0.19 | 0.18 |
| Hungary | 0.11 | 0.1 |
| Iceland | 0.11 | 0.1 |
| India | 0.45 | 0.4 |
| Indonesia | 0.45 | 0.4 |
| Iraq | 0.45 | 0.4 |
| Ireland | 0.11 | 0.1 |
| Israel | 0.11 | 0.1 |
| Italy | 0.07 | 0.06 |
| Japan | 0.19 | 0.18 |
| Jersey | 0.45 | 0.4 |
| Jordan | 0.45 | 0.4 |
| Kenya | 0.9 | 0.8 |
| Kosovo | 0.11 | 0.1 |
| Kyrgyzstan | 0.45 | 0.4 |
| Kuwait | 0.45 | 0.4 |
| Latvia | 0.11 | 0.1 |
| Liechtenstein | 0.11 | 0.1 |
| Lithuania | 0.11 | 0.1 |
| Luxembourg | 0.11 | 0.1 |
| Macedonia | 0.11 | 0.1 |
| Madagascar | 0.9 | 0.8 |
| Malaysia | 0.19 | 0.18 |
| Malta | 0.19 | 0.18 |
| Martinique | 0.45 | 0.4 |
| Mexico | 0.45 | 0.4 |
| Montenegro | 0.19 | 0.18 |
| Myanmar | 1.9 | 1.8 |
| Netherlands | 0.11 | 0.1 |
| New Zealand | 0.11 | 0.1 |
| Nigeria | 1.9 | 1.8 |
| Norway | 0.11 | 0.1 |
| Panama | 0.19 | 0.18 |
| Peru | 0.19 | 0.18 |
| Poland | 0.11 | 0.1 |
| Portugal | 0.11 | 0.1 |
| Puerto Rico | 0.19 | 0.18 |
| Russia | 1.9 | 1.8 |
| Saudi Arabia | 0.19 | 0.18 |
| Serbia | 0.19 | 0.18 |
| Seychelles | 1.9 | 1.8 |
| Singapore | 0.19 | 0.18 |
| Slovakia | 0.11 | 0.1 |
| Slovenia | 0.11 | 0.1 |
| South Africa | 0.45 | 0.4 |

| | | |
|----------------------|------|------|
| South Korea | 0.19 | 0.18 |
| Spain | 0.07 | 0.06 |
| Sri Lanka | 0.9 | 0.8 |
| St. Barthelemy | 0.45 | 0.4 |
| St. Martin | 0.45 | 0.4 |
| Sweden | 0.11 | 0.1 |
| Switzerland | 0.11 | 0.1 |
| Taiwan | 0.19 | 0.18 |
| Tanzania | 1.9 | 1.8 |
| Thailand | 0.19 | 0.18 |
| Turkey | 0.11 | 0.1 |
| Ukraine | 0.19 | 0.18 |
| United Arab Emirates | 0.45 | 0.4 |
| United Kingdom | 0.07 | 0.06 |
| United States | 0.07 | 0.06 |
| Vietnam | 1.9 | 1.8 |

3. Package Plan

- plan-NA1-package

This plan-NA1-package is available in the U.S. and Canada only. Subscribers located outside the U.S and Canada cannot select this plan. This plan includes monthly Basic Fee and Data Usage Fee in a bundle. Subscriber can use the plan for a fixed monthly amount within the range of the respective Data Volume set in the table below:

| plan-NA1-package (U.S. and Canada) | Data Volume per SIM per month | | | |
|---------------------------------------|-------------------------------|---------|---------|---------|
| | 3MB | 20MB | 50MB | 100MB |
| | 0.99USD | 1.99USD | 3.99USD | 5.99USD |

The remaining Data Volume will be calculated on a per-SIM basis and cannot be shared with other SIMs.

Although Subscriber can change the Data Volume, Subscriber cannot change from this plan-NA1-package to another plan or from another plan to this plan. If Subscriber changes the Data Volumes in the middle of the month, the fee for the higher volume will apply for that entire month.

The fee for the plan-NA1-package is not on a pro-rata basis. Even if Subscriber starts subscribing to the plan-NA1-package or terminates the plan-NA1-package in the middle of the month, Subscriber shall pay the full monthly fee in the table above.

Once SIM is in “active” status in the SORACOM System, the amounts above shall apply regardless of any subsequent status changes unless the plan-NA1-package has been terminated, and no volume discount is available for this plan-NA1-package.

This plan-NA1-package is not available for embedded SIMs.

If the status of “ready” exceeds one year in total, a contract renewal fee of 1.8USD will be charged at the time the status exceeds one year, and every year thereafter, until the status is changed to a status other than "ready."

Even if the Data Volume selected by Subscriber is not used up within a month, it shall not be carried over to the next month, and if Subscriber's data usage exceeds the selected Data Volume, separate Excess Data Usage Fees set by Data Volume specified in the table below will be charged.

| Excess Data Usage Fee for plan-NA1-package | | | |
|--|------------------|------------------|-------------------|
| for 3MB package | for 20MB package | for 50MB package | for 100MB package |
| 0.073USD/MB | 0.069 USD/MB | 0.064USD/MB | 0.058USD/MB |

4. Additional Function Fee

(1) SMS Function

SMS Function is only available for plan01s, plan01s-LDV, planX1, planX2 and planP1. Nonetheless, "Receive from device" function is unavailable for planP1.

SORACOM will apply the following fee for the number of the SMS communications measured pursuant to API call.

(a) Fee

| | per request |
|---------------------|-------------|
| | Fee |
| Send to device | 0.005USD |
| Receive from device | 0.4USD |

When sending an SMS from the same subscriber's device to the device, a fee of "Receive from device" will be charged to the sending device and a fee of "Send to device" will be charged to the receiving device.

Even if the destination device is not powered on or the transmission is not completed in out of service area, billing will be done when SORACOM accepts the message.

(b) Free Tier

SORACOM will subtract the amount for 10 requests of SMS Function (the "SMS Function Free Tier") from the monthly SORACOM SMS Function Fee (Send to device) per each SORACOM Account during the Discount Period. SORACOM will not subtract the SORACOM SMS Function Free Tier from the Basic Fee, and even if the monthly SORACOM SMS Function Fee (Send to device) does not reach the SORACOM SMS Function Free Tier, Subscriber shall not carry over the SORACOM SMS Function Free Tier to next month.

(2) USSD Function (plan01s, plan01s-LDV only)

SORACOM will apply the following fee for the number of the USSD communications measured pursuant from device request.

(a) Fee

| | per request |
|---------------------|-------------|
| | Fee |
| Receive from device | 0.005USD |

(3) SORACOM Beam Service

(a) Fee

| | per request |
|----------------------|-------------|
| | Fee |
| SORACOM Beam Service | 0.000009USD |

(b) Discount

SORACOM will apply the following Fee when a SIM belongs to a VPG (that is, the SIM belongs to the group with the VPG Option enabled).

| | per request |
|----------------------|-------------|
| | Fee |
| SORACOM Beam Service | Free |

Note that this discount does not apply to communications that do not go through VPG and communications through a VPG SORACOM set up (including Private Garden and Public Gate), and restrictions on communications via VPGs are defined in the “General Terms and Conditions for SORACOM Private Network Service”.

(c) Free Tier

SORACOM will subtract the amount for 100,000 requests of SORACOM Beam Service (the “**SORACOM Beam Free Tier**”) from the monthly SORACOM Beam Service Fee per each SORACOM Account during the Discount Period. SORACOM will not subtract the SORACOM Beam Free Tier from the Basic Fee, and even if the monthly SORACOM Beam Service Fee does not reach the SORACOM Beam Free Tier, Subscriber shall not carry over the SORACOM Beam Free Tier to next month.

(4) Custom DNS Function

(a) Fee

| | per one SIM for which the Subscriber has enabled the custom DNS function |
|---------------------|--|
| | Fee |
| Custom DNS Function | 0.03USD per day |

(b) Discount

SORACOM will apply the following Fee when a SIM belongs to a VPG (that is, the SIM belongs to the group with the VPG Option enabled).

| | per one SIM for which the Subscriber has enabled the custom DNS function |
|---------------------|--|
| | Fee |
| Custom DNS Function | Free |

Note that this discount does not apply to communications that do not go through VPG and communications through a VPG SORACOM set up (including Private Garden and Public Gate).

(5) Metadata Service Function

| | Fee |
|---------------------------|------|
| Metadata Service Function | Free |

(6) Terminal Data Acquisition Function

| | Fee |
|------------------------------------|------|
| Terminal Data Acquisition Function | Free |

(7) CHAP Authentication Function

(a) Fee

| per one SIM for which the Subscriber has enabled the CHAP Authentication function | |
|---|-----------------|
| | Fee |
| CHAP Authentication Function | 0.03USD per day |

(b) Discount

SORACOM will apply the following Fee when a SIM belongs to a VPG (that is, the SIM belongs to the group with the VPG Option enabled).

| per one SIM for which the Subscriber has enabled the CHAP Authentication function | |
|---|------|
| | Fee |
| CHAP Authentication Function | Free |

Note that this discount does not apply to communications that do not go through VPG and communications through a VPG SORACOM set up (including Private Garden and Public Gate).

(8) VPG Option Service

| per one SIM for which the Subscriber has enabled the custom VPG option | |
|--|------|
| | Fee |
| VPG Option Service | Free |

(9) SORACOM Endorse Service

(a) Fee

| per one SIM for which the Subscriber has enabled the Endorse function | |
|---|-----------------|
| | Fee |
| SORACOM Endorse Service | 0.05USD per day |

(b) Free Tier

SORACOM will subtract 1.55USD (the “**SORACOM Endorse Free Tier**”) from the monthly SORACOM Endorse Service Fee per each SORACOM Account during the Discount Period. SORACOM will not subtract the SORACOM Endorse Free Tier from the Basic Fee, and

even if the monthly SORACOM Endorse Service Fee does not reach the SORACOM Endorse Free Tier, Subscriber shall not carry over the SORACOM Endorse Free Tier to the next month.

(10) SORACOM Funnel Service

(a) Fee

| | per request |
|------------------------|----------------------------|
| | Fee |
| SORACOM Funnel Service | 0.0018 USD per one request |

(b) Discount

SORACOM will apply the following Fee when a SIM belongs to a VPG (that is, the SIM belongs to the group with the VPG Option enabled).

| | per request |
|------------------------|-------------|
| | Fee |
| SORACOM Funnel Service | Free |

Note that this discount does not apply to communications that do not go through VPG and communications through a VPG SORACOM set up (including Private Garden and Public Gate), and restrictions on communications via VPGs are defined in the “General Terms and Conditions for SORACOM Private Network Service”.

(c) Free Tier

SORACOM will subtract the amount for 50,000 requests of SORACOM Funnel Service (the “**SORACOM Funnel Free Tier**”) from the monthly SORACOM Funnel Service Fee per one SORACOM Account during the Discount Period. SORACOM will not subtract the SORACOM Funnel Free Tier from the Basic Fee, and even if the monthly SORACOM Funnel Service Fee does not reach the SORACOM Funnel Free Tier, Subscriber shall not carry over the SORACOM Funnel Free Tier to the next month.

(11) SORACOM Funk Service

(a) Fee

| | per request |
|----------------------|----------------------------|
| | Fee |
| SORACOM Funk Service | 0.0018 USD per one request |

(b) Discount

SORACOM will apply the following Fee when a SIM belongs to a VPG (that is, the SIM belongs to the group with the VPG Option enabled).

| | per request |
|----------------------|-------------|
| | Fee |
| SORACOM Funk Service | Free |

Note that this discount does not apply to communications that do not go through VPG and communications through a VPG SORACOM set up (including Private Garden and Public Gate), and restrictions on communications via VPGs are defined in the “General Terms and Conditions for SORACOM Private Network Service”.

(c) Free Tier

SORACOM will subtract the amount for 50,000 requests of SORACOM Funk Service (the “**SORACOM Funk Free Tier**”) from the monthly SORACOM Funk Service Fee per one SORACOM Account during the Discount Period. SORACOM will not subtract the SORACOM Funk Free Tier from the Basic Fee, and even if the monthly SORACOM Funk Service Fee does not reach the SORACOM Funk Free Tier, Subscriber shall not carry over the SORACOM Funk Free Tier to the next month.

(12) SORACOM Harvest Data Option Service

(a) Fee

| per one SIM for which the Subscriber has enabled the Harvest Data function | |
|--|-----------------|
| | Fee |
| SORACOM Harvest Data Option Service | 0.05USD per day |

The Subscriber needs to use the data writing or reading function of the SORACOM Harvest Data to write or read data. The condition and fee to use such functions shall be as provided in General Terms and Conditions for Logging Service.

The SORACOM Harvest Data Option Service Fee includes the fee of 2,000 requests to use the data writing function provided in General Terms and Conditions for Logging Service. Such number of requests is calculated for each SIM and the Subscriber shall not share it in the Subscriber’s SORACOM Account, and even if the daily number of requests to use the data writing function does not reach 2,000, Subscriber shall not carry over the remaining number to the next day.

(b) Free Tier

SORACOM will subtract 1.55USD (the “**SORACOM Harvest Data Option Free Tier**”) from the monthly SORACOM Harvest Data Service Fee per each SORACOM Account during the Discount Period. SORACOM will not subtract the SORACOM Harvest Data Free Tier from the Basic Fee, and even if the monthly SORACOM Harvest Data Service Fee does not reach the SORACOM Harvest Data Free Tier, Subscriber shall not carry over the SORACOM Harvest Data Free Tier to the next month.

(13) SORACOM Krypton Service

| per one SIM for which the Subscriber uses Krypton function | |
|--|------------------|
| | Fee |
| SORACOM Krypton Service (Initial Use) | 1.8USD per month |
| SORACOM Krypton Service | 0.4USD per month |

Subscriber didn’t use the Krypton function during the month, service fee will not be incurred.

(14) SORACOM Napster Service

(a) Napster Fee

per one SIM for which the Subscriber uses Napter function

| | Fee |
|------------------------|----------------|
| SORACOM Napter Service | 3USD per month |

Subscriber didn't use the Napter function during the month, service fee will not be incurred.

per one Account

| Service Name | Basic Fee per month |
|-------------------------|---------------------|
| Napter Audit Log Option | 9.8USD |

By activating the Napter Audit Log Option on Subscriber's SORACOM Account (operator ID), Napter usage logs will be generated and stored for 366 days (Napter Audit Log Option for the SORACOM Air **Japan** Service needs to be activated separately. This will be subject to service fees in accordance with the terms and conditions of the SORACOM Air Japan Service).

Napter Audit Log Option will only be generated and stored for use after Napter Audit Log Option has been activated. Also, once Subscriber disables Napter Audit Log Option, the Subscriber will not be able to see any audit logs, and even if the Subscriber re-enables Napter Audit Log Option, Subscriber will not be able to see any previous audit logs for SORACOM Napter.

The fees for Napter Audit Log Option will not be pro-rated and Subscriber will be charged even if the Subscriber never uses SORACOM Napter Service actually in the month.

The above monthly fee for Napter Audit Log Option includes Napter Audit Log Export Function of 3GB per month per SORACOM Account..

(b) Free Tier

SORACOM will subtract 3USD (the "**SORACOM Napter Free Tier**") from the monthly SORACOM Napter Service Fee per each SORACOM Account during the Discount Period. SORACOM will not subtract the SORACOM Napter Free Tier from the Basic Fee, and even if the monthly SORACOM Napter Service Fee does not reach the SORACOM Napter Free Tier, Subscriber shall not carry over the SORACOM Napter Free Tier to the next month. This free tier does not apply to "Napter Audit Log option" fee.

(b) Napter Audit Log Export Function

Over 3GB per 1GB

| | Audit Log Export Function Fee per each GB |
|----------------------------------|---|
| Napter Audit Log Export function | 5USD |

If the export amount of "Audit Log" data exceeds 3 GB, 5USD will be charged for each 1 GB. This data amount includes reading data and display.

(15) SORACOM Orbit Service

(a) Fee

| | Fee |
|----------------------------|----------------------------|
| SORACOM Orbit Basic Charge | 0.2USD per SIM per month |
| SORACOM Orbit Request | 0.4USD per 10,000 requests |

| | |
|--------|--|
| Charge | |
|--------|--|

If Subscriber does not use any of the functions of the SORACOM Orbit Service during the month, the Subscriber will not be charged a SORACOM Orbit Basic Charge for that month.

(b) Free Tier

SORACOM will subtract the amount for SORACOM Orbit Basic Charge for one SIM and 10,000 requests (the “SORACOM Orbit Free Tier”) from the monthly SORACOM Orbit Service Fee per one SORACOM Account during the Discount Period. SORACOM will not subtract the SORACOM Orbit Free Tier from the Basic Fee of SORACOM Air Global Service, and even if the monthly SORACOM Orbit Service Fee does not reach the SORACOM Orbit Free Tier, Subscriber shall not carry over the SORACOM Orbit Free Tier to the next month.

(16) Audit Logs

| | per one SORACOM Account |
|--|-------------------------|
| | Fee |
| Audit Logs (only for login and API authentication history) | Free |
| Audit Logs Enterprise Option (all API usage history) | 98 USD per month |

By activating the Audit Logs Enterprise Option (“Enterprise Option” in this Section) on Subscriber’s SORACOM Account (operator ID), audit logs of the Subscriber’s API usage will be generated and stored for 366 days (The Enterprise Option for the SORACOM Air **Japan** Service needs to be activated separately. This will be subject to service fees in accordance with the terms and conditions of the SORACOM Air Japan Service).

The Audit Logs for the Enterprise Option will only be generated and stored for use after the Enterprise Option has been activated. Also, once Subscriber disables the Enterprise Option, the Subscriber will not be able to see any Audit Logs beyond what is stored in the free version, and even if the Subscriber re-enables the Enterprise Option, Subscriber will not be able to see any previous Audit Logs for the Enterprise Option.

The fees for the Enterprise Option will not be pro-rated and Subscriber will be charged even if the Subscriber never searches the Audit Logs in the month.

The above monthly fee for the Enterprise Option includes the Data Export Fee of 10 GB per month per SORACOM Account.

| | per 1 GB |
|----------------------------|--|
| | Audit Logs Export Function Fee per each GB |
| Audit Logs Export Function | 5 USD |

If Subscriber exports more than 10 GB of Audit Logs data per month, Subscriber will be charged 5 USD per each additional 1 GB.

(17) SORACOM Peek for SIM

(a) Fee

| | Fee |
|----------------------|---|
| SORACOM Peek for SIM | The unit price varies depending on the length of the session in which packet capture is performed (hereinafter referred to as "Session" in this table). 1 USD for each Session up to 1 hour in length. |

| | |
|---|---|
| | <p>If the length of the Session exceeds 1 hour, 0.2 USD per hour for the second and subsequent hours, in addition to the amount for the first hour.</p> <p>*The maximum amount of data that can be acquired in a single Session is 5 GB.</p> <p>*The maximum duration of a single Session is 24 hours.</p> <p>*Any minutes less than one hour will be rounded up. (e.g., if it takes 1 hour and 5 minutes, the fee shall be for 2 hours.)</p> |
| SORACOM Peek for SIM Data Export Charge | <p>Up to 5GB of Data Export per month is free per SORACOM Account.</p> <p>If the amount of Data Export exceeds 5GB, a fee of 1 USD per GB will be charged.</p> <p>* If you are using SORACOM Peek for VPG together, the amount of data exported using SORACOM Peek for VPG and SORACOM Peek for SIM will be combined when calculating this Data Export Charge.</p> |

(b) Free Tier

SORACOM will subtract 1USD (the “**SORACOM Peek for SIM Free Tier**”) from the monthly fee for SORACOM Peek for SIM per each SORACOM Account during the Discount Period. SORACOM will not subtract the SORACOM Peek for SIM Free Tier from the Basic Fee nor SORACOM Peek for SIM Data Export Charge, and even if the monthly fee of SORACOM Peek for SIM does not reach the SORACOM Peek for SIM Free Tier, Subscriber shall not carry over the SORACOM Peek for SIM Free Tier to the next month.

(18) Device Ping

| | Fee |
|-------------|------|
| Device Ping | Free |

(19) Connectivity Diagnostics

| | Fee |
|--------------------------|------|
| Connectivity Diagnostics | Free |

4. Procedure Fee

| Type | Fee | Timing of incurrence |
|-------------------------------------|--------------------------------------|---|
| Initial Contract Fee (plug-in SIM) | 5USD per one plug-in SIM | When Subscriber purchases a plug-in SIM. |
| Initial Contract Fee (embedded SIM) | 6USD per one embedded SIM | When Subscriber purchases an embedded SIM. |
| Subscription Delivery Charge | 3USD per one Additional Subscription | When the Subscriber adds Additional Subscription. |

| | | |
|---|-----------------------|--|
| SIM Card Reissue Fee | 5USD per one SIM card | When the Subscriber receives a SIM card reissued by SORACOM for any reason. |
| Activation Fee (plan01s, plan01s - Low Data Volume) | 1.8USD per activate | When the Subscriber changes the status of SORACOM Air Global Service channel in the SORACOM System from “stand by” or “suspended” to “active”. |
| Suspend Fee (plan01, plan01 - Low Data Volume) | 1.8USD per suspend | When the Subscriber makes the status of SORACOM Air Global Service channel in the SORACOM System “suspended”. |

You can not change the combination of SIM and Subscription (plan) after a contract has been made.